



Covid-19 Update 2 | Feb 4, 2021

With the current MCO 2.0 being extended, we would like to update our vendors and customers that SERMAX group of companies continue to open for business where receiving products and delivering products/services are possible.

Our workforce at all our offices are being minimized with supporting staff and fulfilling the Authority's regulations of 30% management staff coming to work. We have received MITI Approval as well as registered with MITI CIMS 3.0 where we are part of the **Essential Services** supply chain.

Our offices are open from 9am to 5pm during MCO 2.0 due to safety and security reasons. One of our major challenge is to deliver products/services on time with reduced manpower and working hours. With inter-state travel ban except for **Essential Services** work related matter, our Team will communicate with the customers to get the necessary approvals to travel inter-state.

We continue adapting to this new normal during the current pandemic. Please bear with us if there is any delay that causes inconvenience to our esteemed customers. We trust our Team has worked, is working and will work closely with our customers by planning ahead and working diligently.

Once again, we thank you for your support, patience and understanding during this pandemic. We hope everyone is staying safe and healthy, and follow SOP strictly in order to break the current infection chain.

SERMAX Management