



Covid-19 Update 3 | Mar 8, 2021

In view of current CMCO implementation, SERMAX is integrating all staff to come back to work in stages. All SERMAX Offices are open for business where receiving products and delivering products/services are possible.

Staff who are under Management Staff List will fulfil the Authority's regulations of 30% capacity coming to work while all staff who are under Supporting Staff List will be back to work in the office. As we are part of the **Essential Services** supply chain and with increase staff at work in the office, we are hoping to catch up with our products/services deliverables.

Our offices are back to normal operating hours from 8.30am to 5.30pm during CMCO. With inter-state travel ban still being enforced except for **Essential Services** work related matter, our Team will communicate with the customers to get the necessary approvals to travel inter-state to deliver our services.

We continue adapting to this new normal during the current pandemic. Please bear with us if there is any delay that causes inconvenience to our esteemed customers. We trust our Team has worked, is working and will work closely with our customers by planning ahead and working diligently.

Once again, we thank you for your support, patience and understanding during this pandemic. We hope everyone is staying safe and healthy, and follow SOP strictly in order to break the current infection chain.

SERMAX Management